



**AUTOMOTIVE INDUSTRIES
ASSOCIATION OF CANADA**

OEM2TECH

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OEM REPAIR INFORMATION

direct from the auto manufacturers

OEM2Tech is a portal linking Canadian automotive repair technicians to OEM technical information websites.



TOYOTA



SUZUKI



SUBARU



PORSCHE



MITSUBISHI



**AUTOMOTIVE INDUSTRIES
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THE CANADIAN AUTOMOTIVE SERVICE INFORMATION STANDARD

OEM REPAIR INFORMATION - DIRECT FROM THE AUTO MANUFACTURERS

The Canadian Automotive Service Information Standard (CASIS) provides a framework for Canadian automobile manufacturers to share their service and repair information with the automotive aftermarket industry on a level equivalent to that of their authorized dealers.

OEM diagnostic and repair information, vehicle software updates and tools are available to any service provider in Canada by creating an account on the respective manufacturer's technical information website. Each manufacturer's website functions independently. The subscription fee, terms and method of locating information varies from one to another.

The CASIS is an historic, voluntary agreement, signed by all Canadian automakers in September 2009. Full implementation was completed on or before May 1, 2010. The CASIS Task Force and sub-committees are populated by representatives of the auto manufacturers and the aftermarket auto service industry.



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OEM2TECH Training

To access the OEM training you will need an Access Code that can be purchased from this site and is valid for 1 year.

I already have an Access Code.

Access Code

OPEN COURSE

I need an Access Code.

[Purchase a 1 Year Access Code](#)

If you have previously purchased but lost your Access Code or for any other support please use the "CONTACT US" link from the top menu.

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▼ OVERVIEW AND INSTALLATION OF THE J2534 TOOLBOX

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Introduction to CASIS

AIA eLearning

About this Course & Objectives

As the automotive aftermarket continues to grow and increase options for vehicle owners, the Canadian Automotive Service Information Standard (CASIS) has been put in place to ensure that sufficient service and repair information is available to protect aftermarket providers and consumers alike.

Vehicles have become more technically advanced and reliant on computers and software; as such, the ability to reprogram software and use OBD pass-thru tools during repairs has become essential.

LEARNING OBJECTIVES

- ▼ CASIS OVERVIEW AND FAQS
 - What is CASIS?
 - Who is Involved?
 - What Type of Information Can I Access?
 - How Much Does it Cost?
- ▼ BENEFITS OF CASIS
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 - Installation and Use
- ▼ ACCESSING THE OEM SITES
 - ▼ OEM Programming Videos
 - Chrysler - Newer Models
 - Chrysler - Older Models
 - Ford
 - General Motors
 - Honda
 - Hyundai
 - Mazda
 - Nissan

What is the J2534 Toolbox?

Where did it come from?

- Advances in automotive technology have seen an increase in the amount of software that vehicles require to operate
- As a result, there is great demand for servicing in-car software
- Environmental concerns to reduce harmful emissions have driven the development of vehicle computers that can be reprogrammed without the use of special and expensive factory tools
- Tools like the J2534 Toolbox perform reprogramming functions and factory diagnostics easily



▼ **BENEFITS OF CASIS**

CASIS Benefit No. 1

CASIS Benefit No. 2

CASIS Benefit No. 3

What Does CASIS Not Allow?

▼ **GETTING STARTED**

Tools and Equipment

Training

▶ **OVERVIEW AND INSTALLATION OF THE
J2534 TOOLBOX**

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▼ **OEM Programming Videos**

Chrysler - Newer Models

Chrysler - Older Models

Ford

General Motors

Honda

Hyundai

Mazda

Nissan

Toyota

Volkswagen

Review

▼ **TROUBLESHOOTING**

How to Request Assistance

OEM-SPECIFIC VIDEOS





AUTOMOTIVE INDUSTRIES ASSOCIATION OF CANADA



Programming a Ford Vehicle

The purpose of this video is to show you how to properly perform a flash update on a Ford vehicle. In order to get started, we'll need to begin at the OEM2Tech website, which will allow us to access the Ford website and retrieve the Ford software.



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THE CANADIAN AUTOMOTIVE SERVICE INFORMATION STANDARD

Service Information Request

The purpose of this request form is to assist in identifying gaps in availability of service information, tools and equipment information, collision repair information, training information, and vehicle security information as identified in, and covered by the CASIS agreement. It is a method for you to provide input that will help us ensure that the CASIS performs as intended.

While every attempt will be made to resolve your issue as quickly as possible, the review and response time may not be quick enough to help you complete a repair on a vehicle in your shop right now. That is not the primary intent of this process. The target turn-around time for responses to service information requests is two (2) business days.

Prior to using this Information Request Form, please ensure that you have taken all reasonable steps to access the information via the applicable OEM website.

- For service information requests, you must have subscribed to the OEM website, used the “Contact Us”, “Support”, “Help”, or other similar link on that site to request the information and received what you believe to be an unsatisfactory response within five (5) business days (10 business days for Tool Information) from the OEM before filing a CASIS information request.



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<http://oem2tech.com/>