

MONTREAL – May 25, 2018

7:00 AM Registration & Breakfast

8:30 AM Brigitte Pesant
Welcome Remarks

8:45 AM Patrice Marcil, Axalta Coating Systems & CCIF Chairman
Opening remarks

9:00 AM Ryan Mandell, Director, Claims Performance, Mitchell
A New Dawn for the Collision and Claims Industries:
Trends in the Automotive Tech Revolutions



10:00 AM Networking Break

10:30 AM Mario Tremblay, President, Services Consultatifs MJA Inc.
A discussion panel with collision repairers on profitability



12:00 PM Lunch

1:00 PM Caroline Lacasse, President I-CAR Québec committee
How well do you know I-CAR?



1:40 PM Daniel Rodrigue, Quality controller, GAA
Vehicle and heavy equipment estimation



**2:00 PM Pete Karageorgos, Director, Consumer & Industry Relations
Insurance Bureau of Canada**
Insurers and the Collision Repair Industry



2:20 PM Patrice Marcil, CCIF Chairman
Panel discussion with Insurers;
Addressing fraud in the collision repair industry



3:05 PM Patrice Marcil, CCIF Chairman
Industry-Education Connection project update



3:20 PM Patrice Marcil, CCIF Chairman
Closing Remarks



Profitability / Sustainability



People / HR



Vehicle Technology