



# Meeting Agenda

## EDMONTON – September 29, 2017

- 7:00 AM**      **Registration & Breakfast**
- 8:30 AM**      **Brigitte Pesant**  
Welcome Remarks
- 8:45 AM**      **Joe Carvalho, Economical Insurance & CCIF Chairman**  
Opening Remarks
- 9:00 AM**      **Michael Anderson, Senior Director, Decision Sciences & Analytic Development, Audatex**  
Vehicle Technology Trends and the Impact on Repair Costs
- 9:40 AM**      **Stefano Liessi, I-CAR Instructor**  
I-CAR New Technology and Education
- 10:00 AM**      **Break**
- 10:30 AM**      **Paul Prochilo, Simplicity Car Care (Moderator)**  
Panel Discussion on Vehicle Technology
- 12:00 PM**      **Lunch**
- 1:00 PM**      **Andrew Shepherd, AIA Canada,**  
Disruption, Disintermediation and other Strange Words for the Canadian Collision Industry
- 1:30 PM**      **France Daviault, Senior Director Stakeholder Relations, AIA Canada**  
Addressing the Labour Gap: Key Initiatives
- 2:00 PM**      **Annabelle Cormack, Cormack Recruitment Ltd**  
Employee Retention: You've Hired! Now What?
- 2:30 PM**      **Patrice Marcil, North-American Learning & Development, Axalta Coating Systems**  
Collision Industry-Education Connection Project: The Student's Perspective
- 3:15 PM**      **Joe Carvalho, CCIF Chairman**  
Closing Remarks
- 3:30 PM**      **Meeting Closing**